

Warranty Policy (DIR Products)

LIMITED WARRANTY AND RETURN POLICIES

This limited warranty is extended only to customers, hereinafter called "Purchasers," who purchase products from "BITS TECHNICAL CORPORATION." Subject to the following conditions, should this product prove defective by reason of improper workmanship or material under normal use and service conditions within twelve (12) months, BITS will repair or, at its option, replace the product without charge for parts or labor. Service for associated BITS's warranty items will be performed in our office or a BITS' authorized repair centers. It is purchaser's sole responsibility to return the serviceable item to one of these locations. The limited warranty does NOT apply if: (a) the product is damaged by accident, improper installation, misuse, lightning, fire, water, or other acts of nature, (b) the product is altered or repaired by anyone other than BITS or BITS' authorized warranty station, or (c) the serial number is removed or tampered. This warranty does not cover broken or marred cabinets, cases or covers. Should this product prove defective in workmanship or material, the Purchaser's sole remedy shall be such repair or replacement as provided above. Under no circumstances shall BITS be liable for any loss or damage, direct, consequential, or accidental, arising from the use or inability to use this product. BITS makes no warranty other than the one set forth herein. Such warranty is in lieu of all other warranties, expressed or implied, including but not limited to any expressed or implied warranty of merchantability or fitness for a particular purpose, and such constitutes the only warranty made with respect to the goods. Acceptance of this product constitutes acceptance of the stated policy terms and conditions.

Extended Warranty Options

BITS TECHNICAL CORPORATION offers extended warranty which is based on project scope and vary of products. Please contact our sales representatives for more details.

Return Address for all RMA:

3711 Briarpark Dr.

Suite 395

Houston, TX 77042